

# Memo

**To:** LifeLinks CLASS Families  
**From:** LifeLinks CLASS Coronavirus Task Force  
**Date:** March 17, 2020  
**Re:** Ongoing Support

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Dear LifeLinks CLASS families:

In these uncertain times, the role and responsibility of your Family Support Center team is to prioritize the health and well-being of all of the families we support throughout the region while doing our part to contain the outbreak of the virus.

A lot has happened over the past few days, as schools and businesses are being closed for weeks at a time. Day programs at LifeLinks CLASS have been suspended through April 3, and all Family Support Center community events have been suspended indefinitely. More likely than not, you're being impacted by these decisions.

Today we wanted to personally reach out to you and provide an update on the actions that the organization is taking to help you and your loved ones over the next several weeks:

- The organization has created a coronavirus advisory web page that is updated regularly: <https://lifelinksclass.org/coronavirus-advisory/>
- If you have not heard from us, please know that our staff is actively calling each of you over the next 24-48 hours to help guide you through this period.

- We are creating a clearinghouse of sensory-friendly online games, activities, and learning opportunities that we will continue to populate.

For those who receive stipend money, given that bank branches are now announcing closures we strongly encourage you to setup a direct deposit account if you don't have one in place. Your service coordinator can assist you with this if you need our help.

There are more than 300 people who rely on the Family Support Center for services and supports. We are going to be here with you throughout and will do everything we can to the greatest extent possible given the severity of the public health situation to keep you safe and engaged during this difficult time.

Thank you for your patience and willingness to adapt to changing circumstances in this challenging environment. And I am grateful for the exceptional dedication of the Family Support Center staff, who are working tirelessly to ensure the continuity of our services and supports.

Please don't hesitate to reach out to your family support specialist if you need anything.

Remember, we're here for you.